Credit Card FAQ's

1. What credit cards do you accept?
Visa, MasterCard or Discover are accepted at Nobel Learning Communities, Inc. schools. We partner with a third party credit card processing company, Easy Draft, for this service.

2. Is there a processing fee charged?
Easy Draft charges a fee that equals 2% of the transaction amount each time the credit card is charged. The convenience fee may change with a 30 day notice.

3. How do I set up to pay my tuition payments by credit card?
To begin using your credit card for payments, you must complete and sign the Automatic Credit Card Charge Authorization Form. Your school's management team will then input your credit card information into our secure financial management system. For the security of your credit card information, there will be no records of your card number stored on paper.

4. My address information has recently changed. What are my responsibilities?
Please notify your school's management team in writing if your billing address changes.

5. What charges can I use my credit card for?
Credit card payment can be used for tuition, registration, late fees and ancillary programs billed under the student account. Fundraisers cannot be paid by credit card.

6. What could cause a decline on my credit card?
Credit cards can be declined for:
a. Insufficient balance remaining to process the payment
b. Incorrect billing address
c. Incorrect CSC code (the 3 digit code on the back of your card), expired card or invalid expiration date
d. Stolen or lost card being used

7. How will these charges be shown on my credit card bill?
You will see two separate charges on your credit card statement. Your tuition/registration charges will show as EZD Nobel Learning. The processing fee will show up as EZD UnityFi Solutions.

8. What could cause a hold on my credit card even when a transaction does not go through?
If your card declines due to incorrect billing address or invalid CSC code, a temporary hold in the amount of the attempted charge will be placed on your credit card. The timing for this hold to be released varies by provider, but can be up to 10 business days. Nobel Learning Communities cannot release this hold; this available balance can only be restored by your credit card company.

9. When are credit card payments submitted?
Credit card payments will be charged on the day that payment is due. Any changes must be submitted to the management team at least one day prior to the payment due date in order for changes to be completed in a timely manner.

10. Can someone other than a parent or guardian pay for tuition using their credit card?
If someone other than a parent or guardian is making tuition payments via credit card, they would simply need to sign the authorization form and submit their payment information to the school management team.

11. Can processing fees be refunded?
Processing fees are not refunded.

12. How are refunds processed on credit cards?
Refunds are credited to the original card used. If that card is no longer valid, a check will be issued by our corporate office and mailed to the address on file for the credit card owner. Please note that this process can take 2-3 weeks.